

STAY SAFE

Safety on balconies

Now that the good weather is here many more residents will be using their balconies.

Here are some tips to help keep you, your family and your neighbours safe:

- Please dispose of cigarette ends carefully, making sure they are completely extinguished before throwing away. Please don't throw anything over your balcony or out of windows.
- Please don't keep flammable materials on your balcony and try to keep your balcony as clear as possible.

- Never use a BBQ on the balcony – this is highly dangerous.

Our main concern is always safety first. If you would like us to carry out a fire risk assessment taking into account your personal situation, or a personal evacuation plan contact Safetyfirst@lbhf.gov.uk

WARNING! Batteries can cause a fire

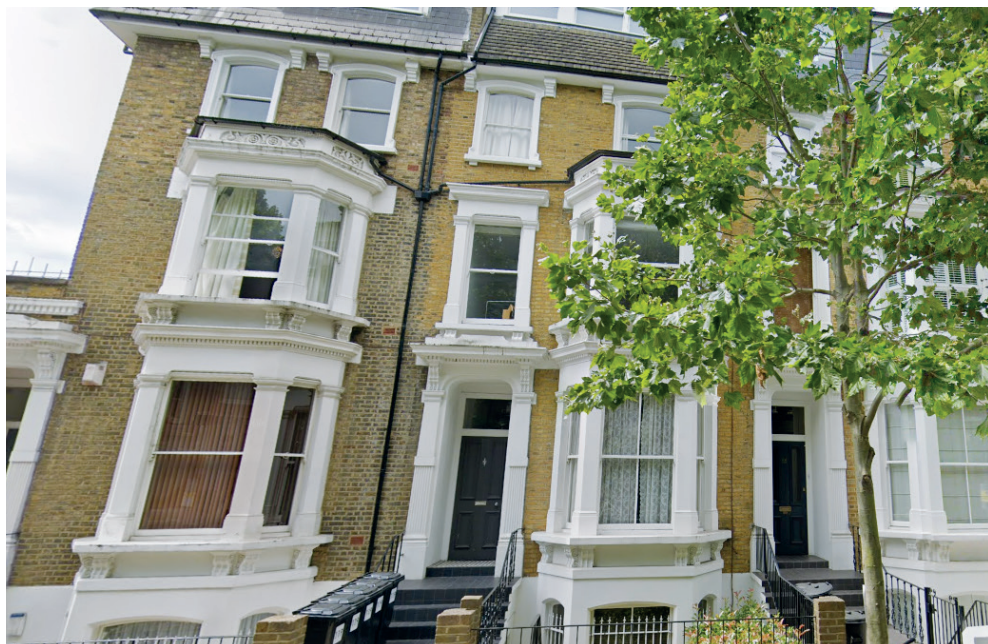
The London Fire Brigade is seeing an alarming increase in fires caused by e-bike and e-scooter batteries.

- To keep you and your neighbours safe, please do not store e-bikes and e-scooters in escape routes of your home, on balconies or in communal areas such as hallways.

- We also ask you not to charge the batteries in your home. The London Fire Brigade also advise that you always use the correct charger for your batteries and buy any replacement batteries or chargers from a reputable seller.



Please see our fire safety plus pages guide at:
www.lbhf.gov.uk/housing/hf-fire-safety-plus



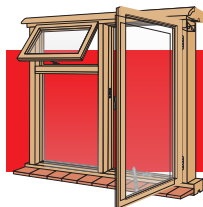
Window safety

In the summer months, you're more likely to want to open your windows. But there are important safety concerns, especially if you have children in the house:

- If you have windows that are reachable by young children, think of them as a risk. Ideally, they should be restricted in how much they open, to prevent anyone falling.
- Also avoid putting large items that children might climb on, like sofas, directly in front of windows.
- Never throw anything out of your window.

If you live in an older-style property:

- Is the bottom of the window 80cm / 31.5ins or less from the floor? If so, it should be guarded, or be made of safety glass.
- Do you have children in your home? If so, your window needs a guard up to a height of at least 110cm / 43ins from the floor, designed to discourage children from climbing on it. Your windows can also be restricted to open less 10cm / 4ins, to prevent heads getting stuck.
- Are the frame, glass, catches, hinges, sashes and safety devices in good condition? If not, contact us.



If you have any questions, have windows as that aren't in good condition, or need restrictors fitted to your windows please contact our customer service centre on 0800 023 4499.